

Date.....

EXITING MEMBERS' QUESTIONNAIRE

We are in receipt of your letter of membership withdrawal. However we request you to kindly take a few minutes to fill in the below questionnaire. The information gathered will assist us to improve our services.

Personal information

Name.....M/no.....

Employer.....

Mobile Number.....

Email Address.....

1. What is your age bracket (years)?

18 – 25[] 26 -35[] 31-35[] 36-40[] 41-45[] 46-50 [] 51-60 [] over 61[]

2. Reason for Withdrawing membership:.....
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3. How would you rate Products and Services when compared with other SACCOs that you know of:
Poor [] Fair[] Good[] Very Good[]

Give reasons.....
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4. In your opinion, how can Dhamini SACCO's products and services be improved?

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